

STEP 1: ASSESS NEEDS & ENVIRONMENT

Community Needs

List the healthcare needs which could be better serviced in your community.

Which of these needs could a TeleHealth programme service most effectively? (List in order of priority.)

Which healthcare services require your local residents to travel?

Do you believe that members of your community would be ready for a TeleHealth programme?

Organisational Environment / Human Resource Needs

Is your organisation ready to support a TeleHealth programme?

Are there healthcare workers operating regularly in your community who could champion a TeleHealth programme or is a new recruit required?

Is there someone within the organisation who is willing to lead the implementation of a TeleHealth programme? Who is driving this programme clinically? Who would have authority over the programme?

Are members of your organisation aware of TeleHealth and its benefits or does time need to be spent educating employees on how a programme will benefit the organisation?

Is there budget available to support a TeleHealth programme? If not, how will the programme be funded?

Technological & Administrative Needs

Are there any technological barriers to be addressed prior to developing a TeleHealth programme?

Does the organisation have a dedicated IT department/employee who will help support the programme?

Are there any administrative barriers such as scheduling and room availability that need to be addressed prior to developing a TeleHealth programme?