

NZ Telehealth Leadership Group - Work Plan 2019 / 2020

High level objectives:

- Ensuring that telehealth is on the agenda for national / regional strategies
- Building capability – removing barriers and promoting centres of excellence
- Building awareness and educating, DHBs, PHOs, GPs, NGOs
- Promoting the value proposition – telehealth/virtual health as an enabler of healthcare delivery

Working Group	Current Focus	Future Focus
Primary and Integrated Health Care	<ul style="list-style-type: none"> • Support uptake of VC in GPs • Identify business model cost barriers and find solutions 	<ul style="list-style-type: none"> • Provide technical advice • Monitor uptake by GP practices • Address cost barriers & associated changes to business and care models • Promote community care, including telemonitoring, and NGO uptake
Telehealth Resource Centre (TRC)	<ul style="list-style-type: none"> • Implement new platform • Migrate Forum pages from MoH • Launch “push” notifications to community of interest (social media and newsletters) • Develop new case studies • Add Forum –specific pages, including working group activities 	<ul style="list-style-type: none"> • Increase content on lessons learned, benefits realisation, guidelines for implementation, case studies • Maintain directory of telehealth services • Advise providers on implementation of services • Promote additional proofs of concept and BAU services (e.g. BeSure, Inviga, others) • Promote links to telehealth / virtual health & mHealth care • Highlight the emergence of consumer-focused technologies / services, e.g virtual consults
Advocacy : Regulatory/ Professional	<ul style="list-style-type: none"> • Provide content for TRC including Royal College of GPs guidelines • Update advocacy plan / priorities • Work with Allied Health (AHANZ) on telehealth guidelines 	<ul style="list-style-type: none"> • Continue to promote telehealth position statements per advocacy plan and agreed priorities
Telehealth Programme Managers	<ul style="list-style-type: none"> • Build sector PM capability • Deal with sector operational issues and challenges • Support sector VC implementation • Engage with international peers to share learnings 	<ul style="list-style-type: none"> • Work more closely with National CIO Forum / Sector Architects Group • Promote role of the Telehealth Programme Manager in DHBs, PHOs, NGOs etc • Share experience with wider audience
Video-conferencing	<ul style="list-style-type: none"> • Implement National Directory • Review HISO Video conferencing standards for interoperability and endpoint naming scheme. 	<ul style="list-style-type: none"> • Ensure sector compliance with standards and interoperability • Include PHOs and other organisations • Address VC interconnectivity with vendors • Identify sector service delivery requirements
Sector Stocktake	<ul style="list-style-type: none"> • Survey DHBs, PHOs, GPs to measure uptake of telehealth (VC) across sector (Update 2014 stocktakes) • Identify areas of innovation and excellence 	<ul style="list-style-type: none"> • Identify areas to promote and support implementation of telehealth • Promote innovation. Work with areas of excellence (AoE) to document and share their implementation

Notes for this version:

1. Telemonitoring Working Group activity now incorporated in Primary and Integrated Care, and Telehealth Resource Centre groups.
2. Telehealth Investment (Value Proposition): case studies and other examples to be included as resources in the TRC. NZHIT’s Virtual Health Interest Group (VHIG) to be asked to work with the TLG on developing the investment proposition for New Zealand, and on developing telemonitoring guidelines.